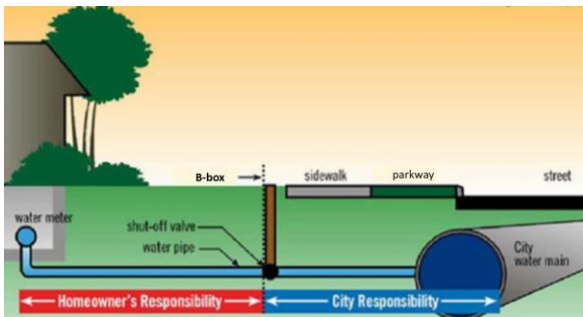




## What are we doing?

The City of Joliet is offering a cost share program to residents with confirmed lead water service lines. The City will replace the public portion of the water service (b-box to water main) at no cost if the homeowner replaces the private portion (b-box to meter). The City already has a contractor on-call to complete the work and will coordinate the work for the homeowner. In most cases, the work will be completed using directional drilling to the maximum extent possible to minimize disruption to your yard. If you have a basement, the basement wall will be core drilled to allow the new water service line to enter at approximately the same location as the existing water service line. If your home is built on a slab, a small section of the slab will be saw cut and removed for installation of the new water service line. Approximate costs to the homeowner are \$2500-\$5000. Payment plans with the City for this work will be available with negotiable terms. To discuss participating in this program, please contact the Department of Public Utilities at 815-724-4220.



## Find out more Information about Lead

For more information, call us at 815-724-4220 or visit our website at [www.joliet.gov/water](http://www.joliet.gov/water)

For more information on reducing lead exposure around your home or building and the health effects of lead, visit the EPA's Website at <http://www.epa.gov/lead> or contact the Will County Health Department Lead Poisoning Prevention Program at 815-727-8830.

## Where can I get more information or provide comments?

For questions about your water bill, to change the name on an account, or set up automatic billing contact:

### City of Joliet—Customer Service

150 W. Jefferson Street

Joliet, IL 60432

Phone: (815) 724-3820

Email: [customerservice@joliet.gov](mailto:customerservice@joliet.gov)

Hours: 8:00 am - 4:30 pm

For water and / or sewer maintenance questions contact:

### City of Joliet—Dept. of Public Utilities

Phone: (815) 724-4220

Email: [publicutilities@joliet.gov](mailto:publicutilities@joliet.gov)

Phone Hours: 8:00 am - 4:30 pm

### To report a water main break contact:

Phone: (815) 724-4220 (24 Hours)

To report street light outages (please provide pole type and pole number) contact:

### City of Joliet—Dept. of Public Works

Phone: (815) 724-4200

Email: [publicworks@joliet.gov](mailto:publicworks@joliet.gov)

Phone Hours: 8:00 am - 4:30 pm

To report a pothole contact:

### City of Joliet—Roadways Department

Phone: (815) 724-3650

Phone Hours: 7:00 am - 3:30 pm

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[www.joliet.gov](http://www.joliet.gov)

**City of Joliet - Dept. of Public Utilities**

[www.joliet.gov/water](http://www.joliet.gov/water)

150 W. Jefferson Street

Joliet, IL 60432

Phone: (815) 724-4220

Fax: (815) 723-7770

Email: [publicutilities@joliet.gov](mailto:publicutilities@joliet.gov)

# JOLIET

## Lead Water Service Replacement Cost Sharing Program



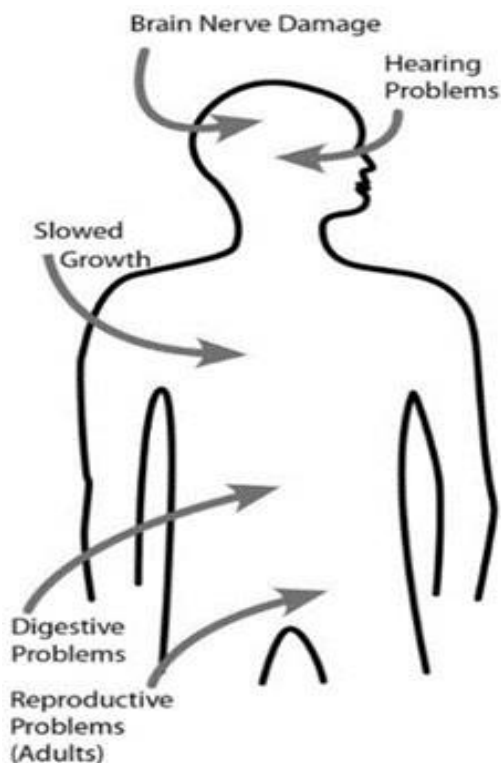
City of Joliet Department of  
Public Utilities  
[www.joliet.gov/water](http://www.joliet.gov/water)

## IMPORTANT INFORMATION ABOUT LEAD IN YOUR DRINKING WATER

The City of Joliet has confirmed that your home is serviced by a lead water service line. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

### Health Effects of Lead

- ◆ Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body.
- ◆ The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected more than healthy adults.



### Lead in Drinking Water

While paint, dust, and soil are the most common sources of lead exposure, lead can also be found in some water service pipes. Lead is not present in the City of Joliet's source water (groundwater from deep and shallow aquifers). However, lead can enter drinking water through the corrosion of plumbing materials. While the City banned the use of lead as a plumbing material in the late 1930s, homes built prior to 1940 may have lead water service lines. Since 1995, the City of Joliet has been adding blended phosphates to the source water at the drinking water treatment plants for corrosion control. This treatment coats household plumbing and reduces lead from entering the drinking water. The City regularly tests for lead in the drinking water at a selected number of locations. The EPA requires tested levels be below 15 parts per billion. The sampling results for testing completed in 2018 were below the 15 parts per billion action level.



### Testing your Water for Lead

Testing for lead can help you know if there is too much lead in your drinking water. Water testing is important because you cannot see, taste or smell lead. The City of Joliet offers water testing for lead at no cost to homeowners with confirmed lead water service lines. For more information on water testing, please call 815-724-3675.

## Steps you can take to Reduce Lead in Your Drinking Water

If a water test shows that the drinking water in your home contains high lead levels, take the following precautions:



### Let it Run

Let your water run for at least 3-5 minutes before using it for drinking or cooking. Do this anytime the water has not been turned on for more than six hours. If you have a lead service line, you may need to let the water run longer.



### Use Cold Water

When drinking, cooking, or making baby formula use cold tap water. Never use hot water for preparing baby food. Hot water releases more lead from pipes than cold water. Boiling water does NOT remove lead from water.



### Replace Plumbing Fixtures

If a test shows your water has high levels of lead after you let the water run, you may want to take extra precautions.



### Treat Your Water

Contact the City to discuss a home treatment tool. Point-of-use (POU) water treatment tools are designed to treat small amounts of drinking water. They can sit on the counter, attach to the faucet, or be installed under the sink. All water treatment devices need regular care to work the right way. Not all water treatment devices are the same. Be sure to use a water treatment device made to reduce lead.